



SENTINEL 360™

**Total I.T. and Data Management. Including;
Change Control, and Compliance Assurance
at a fixed annual cost.**

This innovative solution from Eurotek provides an alternative to the costly initial expenditure, plus ongoing upgrades, and support costs associated with the implementation of I.T. management platforms.

Eurotek's SENTINEL 360™ provides all round I.T. Management, including Data Security, Change, and Compliance management, combined with the professional expertise needed to underwrite your organisations ability to get the best out of your chosen solutions.

Eurotek's SENTINEL 360™ service provides "best of breed" solutions based on both technical, and budgetary requirements without the need for outright purchase and capital outlay.

SENTINEL 360™ includes on-site Service Assured™ Support, ensuring that the solutions are constantly delivering at their optimal capabilities. This includes the provision of ongoing professional services in support of the solutions and staff involved. This will typically include a series of proactive services such as on- site visits and consultations covering the following example areas:

- **Compliance standards (PCI_DSS, CoCo, ITIL, ISO27000 etc..),and " best practice" based guidance**
- **On-site support for solution development, updating the management platforms with all Network moves and changes**
- **Upgrades to latest releases ensuring that you are using the most up to date version of software**
- **On-site installation and implementation of upgrades**
- **On site support to train staff on new features**
- **On site support for the training of new staff**
- **On-site consultancy days , for those tough problems**
- **Full 24 x 7 support via telephone, email and web**
- **Advice on key performance metrics**
- **Upgrades to your management solution to meet your changing requirements.**
- **Provision and implementation of SLA management, and reporting**
- **Help with bespoke report generation.**
- **Help to identify trends in reports.**
- **Help to identify areas where performance enhancements can be made.**
- **Advice on design strategies for new or existing network topologies.**
- **General Network Health analysis and reports.**
- **Reviews of network health check.**

These (and any other customer specified), services will ensure the constant delivery of services and applications whilst underwriting your teams ability to provide effective and measurable support and management across your Network I.T. and Data environments.

How Eurotek's SENTINEL 360™ service works:

We have seen many Network Management solutions fail or, not deliver to their full potential.

We believe that on-going support and investment in "keep current" resource are the key to successful implementation and, long term delivery of return on your investment.

SENTINEL 360™ provides, at a fixed annual cost all the requisite Management platforms from market leaders such as Castlerock, NNT, Solarwinds, Correllog, Wildpackets, Fluke, and many others, as a managed service.

This means that your annual budget for IT management and support tools can remain static each year, whilst ensuring that you are able to use the best tools for the job with no additional costs in the event of expansion, or change of needs.

SENTINEL 360™ contracts are typically taken out over a 3 year period. The costs are fixed over this period, with single unchanging payments being made annually.

All software, distributed agents, upgrades, and "headroom" additional licenses etc... along with the Eurotek Service Assured™, Eurotek IT Link™, and Eurotek Compliance Assured™ support services are included in the agreed contract.

In short; Eurotek's SENTINEL360™ provides a complete I.T. support solution without the financial burden of the initial purchase, and ensures that you are working to a known fixed budget each year.



Contact us now
to discuss how we can help you manage and
deliver the best from your I.T. Data Systems, Applications
and Services at a fixed annual cost.

Tel: 01908 – 565608

email : sales.support@euroteknetworking.co.uk



www.euroteknetworking.com

