



Eurotek Compliance Assured™

“Pro-active and responsive compliance services”



Compliance is all about team work. Whether it is PCI, ITIL, SLA's, SOX or...you name it, without each part of the business team doing its part, compliance to agreed standards, will not be achieved, and maintained.

That is why Eurotek has assembled a Team of Certified Consultants, Engineers, and Solutions to help you reach your required compliance needs.

These include:

PCI-DSS:

We can help you gain, and maintain

PCI DSS compliance by:

- **Carrying out a gap analysis against the PCI standard.**
- **Designing and building a PCI compliant system.**
- **Assisting you to develop and document your Security Management framework, including documenting policies and processes.**
- **Provision of , and liaison with a QSA.**
- **Securing your Network.**
- **Maintain your vulnerability program.**
- **Implement strong access controls.**
- **Provide 24/7 compliance monitoring, and ongoing vulnerability assessments.**

ISO27001:

Whether 27001 is used for formal compliance, or as a framework, we can help manage the Information security program .We can assist with all aspects of 27001 compliance through the following areas:-

- **Risk management, quantitative measure of risk and liaison with insurers, legal teams and board to ensure compliance activities meet with corporate risk appetite.**
- **Physical security management, assessment of physical security controls (door access, cctv, employee monitoring, etc..).**
- **Review and improvement of all technical controls and definition of the Security architecture to support ongoing compliance.**
- **Provide 24/7 compliance monitoring, and ongoing vulnerability assessments.**
- **Regular re-audit, penetration testing, outsourced security governance (CSO).**
- **Personnel security, policy definition, employee management.**
- **Contract management with third parties and suppliers.**
- **We have accredited 27001 lead auditors and run internal audits for clients, we also work with BSI to gain formal compliance status on behalf of our clients**
- **Our hosting and managed services facilities are 27001 compliant and can provide accredited externally managed environments.**
- **We map 27001 compliance status against other best practise and regulatory standards (DPA, Cobra, ITIL, HRA, SAS 70, Computer misuse act etc..**

ITIL:

We offer a range of solutions and professional services that help organisations implement and maintain ITIL and ISO 20000 best practices to manage their IT services efficiently and cost effectively. These include all of the following IT Service Management disciplines:

- Configuration Management (Configuration Management Database – CMDB)
- Problem Management
- Incident Management
- Change Management.
- Service / Help Desk.
- Release Management
- Service Level Management.
- Capacity Management
- Contingency Planning
- Availability Management
- IT Financial Management

SLA's:

We provide a comprehensive range of solutions and professional services that ensure organisations can implement, and maintain SLA's ,whilst using Best Practises to manage their IT and Data services efficiently and cost effectively.

These include all of the following IT Service Management disciplines:

- Monitoring of , and the reporting on Application availability
- Monitoring of , and the reporting on Network Performance
- Key device (Servers , Switches etc..),availability, and performance monitoring , and reporting
- Change detection and alerting on device configurations
- End User experience monitoring
- Resource reporting and alerting on Application servers and related hardware. These include CPU, Memory, Disk space, Traffic levels, and hardware up times.
- Capacity planning for future growth and requirements

Also, SOX, FSA, CoCo, and other existing, or up, and coming compliance standards.

Eurotek Compliance Assured™ services include:

- Management of security for customers across multiple infrastructures
- Policy design & enforcement
- Penetration testing / vulnerability analysis services
- Forensic investigations
- Incident management
- Security management team and consultants with the requisite qualifications and experience
- Certified CISSP security professionals
- Registered CISM consultants
- Qualified BS7799 / ISO27000 Lead Auditors
- The team has over 35 years experience in security Military, Government, Financial and Blue chip
- Provision of consultancy, managed services and own governance of operational security staff

If compliance is important to your organisation, talk to us now...

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